

Blackboard Collaborate and MacOS X 10.10 (Yosemite)

The release of MacOS X Yosemite has introduced an issue when trying to upload a PowerPoint into the whiteboard of Blackboard Collaborate. Users that have Microsoft Office for Mac installed will receive an error which states: "Failure calling PowerPoint to process presentation". The suggested workaround is to convert your PowerPoint slides to JPG images and then load the images into Blackboard Collaborate.

To convert your PowerPoint slide into images, please follow the steps below:

1. Open your PowerPoint Presentation with Microsoft PowerPoint for Mac.
2. From the **File** menu in PowerPoint, choose the "**Save as Pictures**" option. Select a location to save the images and click the save button. A separate JPG image will be created for each slide.
3. Once the images have been created, open up your Blackboard Collaborate session, and click the "**load content**" button in the upper right hand corner of the window.
4. Browse to the folder containing the JPG images of your Power Point slides. You can select these files individually or as a group and then click open.
5. Select the option to load your images as individual pages.
6. Your slides will now be loaded into Blackboard Collaborate for use.

