



Blackboard

Course Imports Sometimes Change the Course Name

Date Published: Sep 20,2016 **Category:** Planned_First_Fix_Release:Future_Reference_Learn; Product:Data_Management_and_Integrations_Learn,Course_Tools_Learn; Version:Learn_9_1_Q2_2017,Learn_9_1_Q4_2016_3100_0_0_rel_107_401e,Learn_9_1_Q2_2016_3000_1_0_rel_52_991d **Article No.:** 000042761

Product: Blackboard Learn

Release: 9.1

Service Pack(s): Learn 9.1 Q2 2017, Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)

Issue Description: During Course imports, sometimes the Course name is changed to the name in the export package.

Steps to Replicate: When using SIS

1. Create a course via SIS
2. Enroll a test instructor
3. Login as the test instructor
4. Course control panel > import package
5. Use a previously created export file and select all import settings

Expected Behavior:

The import completes successfully but the Course name is not changed

Observed Behavior:

The import completes successfully and the Course name is changed to the one from the export package

Without SIS

1. Log in as Administrator
2. Click System Admin > Courses
3. Click Create Course > New > Set course ID, name, and description to Testa, Submit
4. Repeat 4 more times, using incrementing course id/name/desc (Testb, etc) to create 5 courses total.
5. Enter first course (Testa), quick enroll.
6. Click Import Package/View Logs > Import Package
7. Browse Computer > Select a previously created export file
8. Click Select All for import options > Submit
9. Wait for upload to finish and the success message, then IMMEDIATELY navigate to the second course (ex. Testb) and repeat steps 7-9
10. Repeat step 10 for the rest of the new courses

Expected Behavior:

ALL of the new Courses maintain their original course names.

Observed Behavior:

The first TWO new Courses retain their name. After the first two, the Courses get renamed by the import process.

Cause:

When a task is being created in the queued_tasks table, the taskID is saved in the course_main table. During the import process this value is checked and if this is not found or is invalid then a CreatedNewCourse flag is turned on and Course name gets changed. The Course cache is at play here.

Target Release: Future Reference

Patch Available: No

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