



Blackboard

## My Grades by Course not Showing if Course has no External Grade Column

**Date Published:** Nov 09,2016 **Category:** Planned\_First\_Fix\_Release:Learn\_9\_1\_Q2\_2017\_Release,SaaS\_Fixed; Product:My\_Blackboard\_Learn,Grade\_Center\_Learn; Version:Learn\_9\_1\_Q4\_2016\_3100\_0\_0\_rel\_107\_401e,SaaS,Learn\_9\_1\_Q2\_2016\_3000\_1\_0\_rel\_52\_991d **Article No.:** 000042653

**Product:** Blackboard Learn

**Release:** 9.1;SaaS

**Service Pack(s):** Learn 9.1 Q4 2016 (3100.0.0-rel.107+401e, SaaS, Learn 9.1 Q2 2016 (3000.1.0-rel.52+991d)

**Issue Description:** If a Course does not have an 'external grade' column then it will not show up at all on the MyBlackboard:MyGrades By Course page.

### Steps to Replicate:

1. Login to Blackboard Learn
2. Go to **Global Navigation > My Blackboard > My Grades**

### Expected Behavior:

All enrolled Courses display in **My Grades**

### Observed Behavior:

Not all enrolled Courses display for the User because the Course either does not have a grade center column checked as **Set to External Grade** or a column is not being recognized when setting **Set to External Grade**.

**Resolution/Workaround:** Set a calculated column as an External Grade:

1. Calculated Grade center Column > Select column header option: Set as External Grade

**Target Release:** Learn 9.1 Q2 2017 Release

SaaS - Fixed (v3100.4.0)

**Patch Available:** No

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